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Plantronics co54 headset beeping

Q: I'm using a Plantronics CS50 wireless headset and handset lifter. I no longer get the beep notification for incoming calls. Is something wrong with my CS50? A: It is the handset lifter that actually picks up the ring tone from the telephone, and not the CS50 itself. The first thing that you want to do is make sure that the ring tone or ring volume didn't change on the phone, because this could throw off how the lifter "hears" it. Also, I'm not sure which lifter your user has.. if it's the larger HL1 (this one has a base that the phone sits on), there is a sensitivity adjustment on the back of the lifter. If is the smaller HL10 which sticks onto the phone (and should be positioned over the speaker grill where the ring tone comes out of the phone), the internal mic may have stopped working and that could be why it doesn't hear the ring anymore. If you have the HL10, you can try using a ring detector cable, this is a little accessory that should have come with your lifter (it looks like a wire with a small speaker on the end of it with double-sided tape). Plug this into the back of the HL10 (there are 2 jacks back there but it will only fit in one, you may need to remove the rubber plug), then stick the little speaker over the speaker grill on the telephone. If this doesn't work, you may need to replace the lifter. Here is a link to take a look at the ring detector. Many headsets are on a global back order, confirm stock before ordering | Free shipping & 30 day returns on all orders c054 pairingDrew MerrittAug 21, 2019 1. The Plantronics CS540 or C054 is not a Bluetooth headset and will not connect to a mobile phone or computer via Bluetooth. The CS540 is a DECT headset. Learn the difference between a DECT and Bluetooth headset. 2. You can connect your C054 to a computer by getting the D315 adapter. Learn how to connect your Plantronics CS540 to a computer Prefer to watch a video? On your next order use coupon code BLOC at checkout for your exclusive discount. Out of the box your Plantronics C054 (CS540) wireless headset system comes paired to the charging base. In the case your headset comes unpaired or you hear a triple beep tone, then follow this quick guide. Step 1 Press and hold the pairing button for 5-8 seconds on the back of your C054 charging base, then release your finger. You'll see the white LED light start flashing on the front of the charging base. Step 2 Hold the volume control up button on your earpiece (in or out of the charging base is OK) until a solid white LED light appears on the headset, then release. *Note: If you've had your headset 2 years or more and this guide doesn't help, you may need a new battery. Follow the Plantronics C054 battery replacement guide for the compatible battery and installation process. Step 3 When the LED light on your Plantronics earpiece disappears and the white LED light goes solid on your C054 charging base, the two are now paired. 3 comments Stan Conner November 18, 2020 at 08:49am Is it possible to pair this base with a different type of bluetooth receiver? If I could pair it with my hearing aid/bluetooth. i have a Sound World Solutions CS50 hearing amplifier. If not, do you have any more hearing impaired accessories that may help? thanks Drew (Headset Advisor) May 21, 2020 at 09:32am Hi Marie, Yes we can mail but I would recommend you reach out to our support team at 1-800-683-5715 to further help with troubleshooting to find the root cause. Marie Trevisone April 14, 2020 at 10:01am Followed instructions. Headset did not have desired outcome. Base is fine. When volume up, light did not go solid white, while on base or not. May need battery. Could you mail? The base unit isn't lighting up when the power cable is plugged in. Make sure the power cable is plugged in completely to the base unit and the wall outlet. Also, verify that your power source (the outlet) functions correctly. The headset is not charging when everything is connected properly. If your headset will not charge, then the golden headset connectors may be too dirty. Sometimes, dirt piles up on the headset preventing the flow of electric current to the battery. This can easily be fixed by using a cotton swab to thoroughly remove the dirt off of the connectors. The headset is not lighting up when you push the center button. If your headset will not turn on, you may have a drained battery. Plug your headset into the base unit, and you should see a blinking yellow light. If you do not, you should verify that the headset is the problem by making sure the base unit is working. If the base unit is not the problem and you have tried charging the headset, you should reset the headset. If resetting the headset does not work and your battery is not holding a charge you may need a new battery. You can follow the steps here to replace the battery. You can barely hear or can't hear the person on the line, despite the headset being on. The problem may be that the volume on your headset is too low. Volume can be adjusted by the dial located on the top part of the headset. A low battery could be affecting the volume, so make sure the device is fully charged. You hear beeps, distorted sound, or too much background noise. Try resetting the headset. If this does not fix these problem, you may need to replace the speaker. You can follow these steps for replacing the headset speaker. The button will not move or is stuck in a permanently pressed position. The button may simply be crooked. Try wiggling the button around in an attempt to straighten it. HEADSETS ON SALE NEW PRODUCTS CORDED HEADSETS | Plantronics H-series Headsets | Jabra Corded Headsets | Jabra Direct Connect Headsets | Plantronics Cisco Headsets WIRELESS HEADSETS | Wireless Headset Systems | Plantronics Wireless Headsets | Jabra Wireless Headsets | Epos Sennheiser Wireless Headsets DIRECT CONNECT RJ9 HEADSETS FOR: | Avaya 14xx,24xx,46xx,54xx,56xx | Avaya Phone 16xx, 96xx Headsets | Avaya CallMaster Headsets | Avaya Phone 94xx, 95xx Headsets | Avaya/Lucent/ATT Partner Headset | Avaya/Nortel 1120e 1140e 1150e | Avaya/Nortel Meridian M39xx,M73x | Avaya/Nortel Norstar T72xx,T73xx | Cisco 69xx,78xx,79xx,89xx,99xx | Cisco SPA 3xx, 5xx, 9xx Headsets | Polycom IP 320, 321, 330, 331 | Polycom IP Phone Headsets | NEC Dterm Series, DSX Headsets | Mitel IP Phone Headsets | Mitel 4015,4025,4110,4125,4150 | Inter-Tel 85xx, 86xx Headsets | Aastra Phone Headsets | ShoreTel IP Phone headsets | Toshiba DP5xxx, DKT3xxx Headsets | Grandstream IP Phone Headsets | Snom IP Telephone Headsets | Yealink T20P,T22P,T26P,T28P,T38C | Allworx Phone Headsets COMPUTER HEADSETS | USB Headsets | Wireless USB Headsets | Microsoft Teams Headsets ENGENIUS DURAFON WIRELESS CONFERENCE PHONE WIRED CONFERENCE PHONES Whether your Plantronics wireless headset has static, no longer turns on or all of a sudden stopped working, scroll down and find the model of Plantronics headset and follow the reset guide. This should help get your Plantronics headset working again! If not, contact us and we'd be happy to help. Other helpful wireless office headset reset guides Plantronics CS540 (C054) Reset 1. Unplug the AC power from the charging base. 2. Remove the battery from your earpiece (If you don't know where your battery is located, click here) 3. If you have a voip phone, power off the phone for 10 seconds, then plug it back in (If you don't have a voip phone skip this step). 3. After your phone is rebooted, plug the AC power and battery back in like normal and see if that fixes what you're experiencing. If not, contact us. Plantronics CS530 (C053) Reset 1. Unplug the AC power from the charging base and let it sit for 10 seconds, then replug it back in. 2. If you have a voip phone, power off the phone for 10 seconds, then plug it back in (If you don't have a voip phone skip this step). Plantronics CS510 and CS520 (C052) Reset 1. Unplug the AC power from the charging base. 2. Remove the battery from your earpiece (If you don't know where your battery is located, click here) 3. If you have a voip phone, power off the phone for 10 seconds, then plug it back in (If you don't have a voip phone skip this step). 3. After your phone is rebooted, plug the AC power and battery back in like normal and see if that fixes what you're experiencing. If not, contact us. Plantronics Savi W740 and W745 1. Unplug the AC power from the charging base. 2. Remove the battery from your earpiece (If you don't know where your battery is located, click here) 3. Wait 10 seconds then replug the AC power and battery back in. 4. Download the Plantronics Hub 5. Make sure the USB cable is plugged in and once the Plantronics Hub is downloaded you should have a "Notifications" tab. If there's an update available, update the headset. 6. After the headset is updated, restart your computer. 7. See if your headset starts working now and if not, contact us. Plantronics Savi W730 1. Unplug the AC power from the charging base. Wait 10 seconds then replug. 2. Download the Plantronics Hub 3. Make sure the USB cable is plugged in and once the Plantronics Hub is downloaded you should have a "Notifications" tab. If there's an update available, update the headset. 4. After the headset is updated, restart your computer. 5. See if your headset starts working now and if not, contact us Plantronics Savi W710 and W720 1. Unplug the AC power from the charging base. 2. Remove the battery from your earpiece (If you don't know where your battery is located, click here) 3. Wait 10 seconds then replug the AC power and battery back in. 4. Download the Plantronics Hub 5. Make sure the USB cable is plugged in and once the Plantronics Hub is downloaded you should have a "Notifications" tab. If there's an update available, update the headset. 6. After the headset is updated, restart your computer. 7. See if your headset starts working now and if not, contact us.

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